# Northeast Central Service NECS Volunteer Form

Contact Information	Date					
Name Address, City, State Zip						
Daytime Phone	Evening/Nighttime Phone			Email Address		
	Hama Course City					
Home Group		Home Group City			Sobriety Date	
Volunteer Opportunities						
Make 12 Step Calls? (Check On See 12-Step volunteer description on	□No	☐ Can take a	ck One or Both: an take a 12 step call daytime (9:00 a.m 6:00 p.m.) an take a 12 step call at night (6:00 p.m 9:00 a.m.)			
Notes: (Example: weekend only)						
Take the phone Hotline? (Check One)       ☐ Yes       ☐ No         See Take Hotline description on back of page       ☐ No       Requires 2 years sobriety						
Notes: (Example: Except Tuesday evenings)						
Take website chat requests (Check One)						
Notes: (Example: Only on Tuesdays and Thursdays)						
Speak at Speaker Meetings? (Check One) ☐ Yes ☐ No See Speak at Speaker Meetings description on back of page						
Notes: (Example: Only in Bartlesville)						
Volunteer for the Office? (Check One) Yes No See Volunteer for the Office description on back of page						
Notes: (Example: I am familiar with MS Word and Excel)						
Work at Special Events? (Check One)						
Notes: (Example: Only on Saturdays)						

## **NECS Volunteer Form** Description of Volunteer Opportunities

### Description of Make 12-step Calls

Volunteers who do 12th Step Work are willing to make a phone call an alcoholic in need of help. This is the classic 12th step call. It is some of the most rewarding service work there is.

Our Central Service office maintains a 24-hour telephone line and a website. Alcoholics needing 12-step help sometimes contact us via the phone or the website. (See "Take the Hotline" and "Take Chat Requests" below.) When this happens, the person taking the hotline or taking chat requests will talk to them briefly and answer short questions, but for anything beyond that they will get the caller's phone number. Then they will call a 12-step volunteer and ask them to call the alcoholic back.

#### Description of Taking Telephone Hotline

Our Central Service office maintains a 24-hour telephone line, known as the "hotline". During office hours, the Central Service staff answers that phone. But overnight and on weekends, the phone is forwarded to a Hotline volunteer to take the calls. A great way to serve.

Hotline volunteers are expected to answer the phone, talk for a few minutes max, answer short questions etc. But for calls that require further attention, you will get the caller's phone number and then get a 12th Step volunteer to call them back. (See "Do 12th Step Work" above.) You will be provided with a list of 12th Step volunteers who have agreed to do this. You will also receive some guidelines on how to respond to various types of callers.

#### **Description of Taking Chat Requests**

Our Central Service office maintains a website (www.aaneok.org). On that website is a "Chat" button. When someone clicks the chat button, they are connected to a "Take Chat Requests" volunteer for anonymous chat. This is a great way to use your familiarity with technology to be of service.

Chat volunteers install an app on their smart phones and take a short class on how to use the app and how to respond to chat requests.

Chat volunteers are expected to answer the chat request, chat for a few minutes max, answer short questions etc. But for chats that require further attention, you will get the chat requester's phone number and then get a 12th Step volunteer to call them back. (See "Do 12th Step Work" above.) You will be provided with a list of 12th Step volunteers who have agreed to do this.

#### Description of Speak at Speaker meetings

Sometimes Central Service gets requests from groups to provide speakers for their speaker meetings. Speaker Meeting volunteers are willing to provide this service. You will occasionally get a call from Central Service to be a speaker.

#### Description of Volunteer for the Office

Our Central Service office has only minimal staff. They are dependent on volunteers to help do the work required to keep the office running. You may answer the phones, make calls to AA members, do some filing, update computer records, or even fulfill continuing roles. Some committed volunteers may work at home.

Whether you have an hour, or can give a few hours a week, this is a wonderful way to be of service.

#### Description of Work at Special Events

Our Central Service office hosts four special events per year: Soberfest, Chili Cookoff, Parking Lot Party, and an Open House. These events need volunteers to help out setting up, cleaning up, serving food and any number of other tasks. You will enjoy yourself while being of service.